

Cleaning our furniture's surfaces

During this unprecedented health crisis, we would like to help you by reminding you of **the best practices for cleaning the surfaces of our furniture** (paints, textiles, cushions, etc.)

I • Disinfecting your furniture

According to virologists, the lifespan of the COVID-19 virus outside living textile (objects, clothing, furniture, etc.) is from 30 minutes to 3 hours. It is therefore important to have a solution to disinfect reception areas. Consequently, we carried out tests to find solutions to solve this new problem.

Roll-out of a solution for professionals

We are able to offer to our professional clients a **viable disinfectant solution** with:

- **Two types of hand-held spray bottles**, developed specifically for COVID-19 by the company Berthoud, with a volume of 1 litre (small size) or 5 litres (large size).
- **A professional disinfectant** (called HAGRAL SPRAY SR), ready to use, doesn't require rinsing, is a virucide, according to the decree of 13 March 2020, is **compatible with surfaces which are in contact with food and is colourless and odourless**. A 98% diluted bleach solution may also be appropriate.



Professional disinfectant
HAGRAL SPRAY SR



1 Litre 5 Litres
Hand-held spray bottles
Berthoud

CORRELATIONS ESTABLISHED FOLLOWING APPLICATION TESTS

Large size 5L

- Surface covered **76 m²** (7.5 seconds/m²), or about 50 Alizé sunloungers (15 seconds/sunlounger)

Small size 1L

- Surface covered **15 m²** (15 seconds/m²), or about 30 Bistro chairs (15 seconds/chair)

Under no circumstances can these two services constitute grounds for liability on the part of Fermob with regard to the product's appearance, their virucidal power or any other consequence related to their use.

Additional advice :

A non-exhaustive list of household products including degreasers, disinfectants, antibacterial products, sanitisers, hydroalcoholic gel, fungicides, virucides and multi-purpose products (Sanytol, Cif, La Croix, Mr Clean, etc.) have been tested in our laboratory.

Most of these commercial products are diluted or have a neutral pH and do not damage our materials.

This advice is provided in addition and is compatible with the general recommendations above; under no circumstances can this advice constitute grounds for liability on the part of Fermob with regard to the product's appearance, their virucidal power or any other consequence related to their use.

2 • General cleaning recommendations



To preserve their original appearance, most of our materials require **basic precautions**. They can be damaged, to a varying extent, depending on the product type, by:

- **mechanical** factors: wear and tear, scratches, impact, distortion, etc.
- **chemical** factors: acids, bases, solvents, etc.

Our surfaces must therefore be cleaned in accordance with the following principles :

- **Systematically carry out a preliminary test on non-visible and restricted areas** to determine compatibility (e.g. under the seat or table top)
- **Do not use abrasive products** or products which may affect the condition of the surface (abrasive sponges, wire wool, pads, scouring creams or powders, dyed textiles which may leave marks, etc.)
- **Do not use aggressive chemicals** (solvents, alkaline detergents, etc)
- Beware of retention zones in which cleaning products can be trapped, leading to further damage
- **Comply with the conditions of use** of the products used (dilution, diffusion, application time, etc.)
- **Limit the use of high-pressure equipment** and comply with the operational instructions (application distance, pressure, nozzle type, temperature, use of chemicals, etc.)
- **Machine wash compatible materials, following** the recommendations on the label (removable cushion covers, towels, etc.)
- **Do not immerse electronic products** and limit their exposure to aqueous products.
Opt for dry cleaning.



Our recommendations are as follows:



Use water, soapy water or a detergent with a neutral PH (5 to 8) (such as a household cleaner for dishes or windows)



Apply with a **soft sponge** or a white soft cloth made of a non-abrasive material.
Rinse with water if using chemicals.



Wipe clean



The following products may be used but they should be diluted and subject to extensive compatibility testing:

- Ethanol
- Bleach (98% dilution)



We strongly advise against this non-exhaustive list of the following products; unless appropriately diluted, they could damage our materials:

- Alcohol, isopropanol
- Petrol, white spirit, solvents, dissolvents
- Hydrocarbons, caustic soda, ammonia
- Alkaline detergents (pH > 9)
- Acids
- Polish
- Products to remove graffiti
- etc.

